



USA Orff Instruments Limited Warranty

Thank you for purchasing the quality and dependability found in all SONOR Orff Instruments. **All SONOR Orff Instruments sold in the United States, through an authorized dealer, are guaranteed free of defects in materials and workmanship for a period of 2 years from the original date of purchase.** If during this time your SONOR Instrument malfunctions because of faulty materials or workmanship, KHS America (USA distributor for SONOR Instruments) will repair the defect(s) or replace the instrument, as it deems appropriate at its sole discretion.

This warranty does not apply unless you provide a legible copy of your original sales receipt showing the model number of the instrument to KHS America.

Warranty Exclusions: This Warranty Does Not Cover any of the following : (a) damage or defects due to alteration, modification, misuse, abuse, improper storage, normal wear and tear, extremes of temperature or humidity or abnormal strain and negligence; (c) accidental or intentional damage; (d) damage by shipping; (e) the repair or replacement of expendable maintenance items including, but not limited to resonator box pins, cording, bars, mallets, rubber mounts, wooden handles, and other standard replacement parts;

Any service performed on this instrument by other than KHS America, or not specifically authorized by KHS America will terminate this warranty

To obtain warranty service, please contact your local SONOR Orff Instrument retailer. If a local retailer is not available for you, please contact KHS America customer relations team directly at the information provided below. A return authorization will be required for all warranty services to be addressed specifically by KHS America, Inc. and transportation charges to KHS America or a SONOR authorized warranty center are the owner's responsibility.

KHS America, Inc.
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Attn: SONOR Orff Warranty Repair
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